

V O L V O | INCREASED PROTECTION



**Certified by Volvo
Service Contract**

Elevate every journey

Product overview

Your Volvo is more than a vehicle—it's a reflection of your lifestyle, your standards, and your journey ahead. Volvo Increased Protection products are thoughtfully designed to help safeguard that investment, providing added confidence every time you take the wheel.

The Volvo Increased Protection Certified by Volvo Service Contract provides coverage beyond what's already included with your Certified by Volvo vehicle. It helps protect you from the unexpected costs of covered mechanical breakdowns, so you can focus on enjoying every drive—with peace of mind built in.

Here's what sets us apart

- Enjoy coverage for mechanical breakdowns of covered components. Excluding only those listed in your contract's Exclusions.¹
- Choose from plans with flexible mileage options. Select from 100,000, 150,000, or unlimited miles of protection.²
- Experience Genuine Volvo Care. Covered repairs are completed by Volvo Certified technicians using Genuine Volvo parts—ensuring your vehicle performs exactly as it was engineered to.
- Coverage includes key components on plug-in hybrid (PHEV) and fully electric (BEV) models to help keep your Volvo running at its best—whatever the powertrain.
- Rely on a trusted network. Access expert service at over 6,000 authorized centers across the U.S. and Canada.⁸
- Easily integrate your protection plan into your vehicle financing.

Built to support every drive

Key features for covered repairs¹



Mechanical
breakdown
coverage



24/7
Roadside
assistance⁵



Travel
breakdown



Alternate
transportation



Deductible
options
available



Transferable⁷



Elevated protection. Exceptional value

Additional product benefits¹

Fluids coverage

Covers the replacement of essential fluids—such as engine oil, lubricants, greases, and approved A/C gases—when required as part of a covered repair.

Effortless repair experience

No surprises, no upfront costs. Authorized repairs for covered mechanical breakdowns are handled seamlessly.⁴

24/7 Roadside assistance⁵

Day or night, we're here for you. Receive support for towing, flat tires, lockouts, and jump-starts—wherever your journey takes you. Just sign and drive with confidence.

Comprehensive coverage for the journey ahead

Platinum coverage plan¹

Our most extensive protection. This plan covers a wide range of mechanical breakdowns for covered components—excluding only those outlined in your contract's Exclusions section.¹

- | | | |
|-----------------------------------|---------------------------|--------------------------------------|
| ■ Engine | ■ Air Conditioning | ■ Advanced Driver Assistance Systems |
| ■ Transmission | ■ Front / Rear Suspension | ■ Audio / Entertainment Systems |
| ■ Drive Axle | ■ Steering | ■ And More ¹ |
| ■ Hybrid / Electric Components | ■ Electrical System | |
| ■ Compress Natural Gas Components | ■ Brakes | |
| ■ Hydrogen Components | ■ Power / Data Ports | |
| ■ Cooling | ■ Navigation | |





Be ready for the unexpected

Rising repair costs

Unexpected repairs can come with a high price tag. Investing in a Volvo Increased Protection Certified by Volvo Service Contract could be a smart, forward-thinking way to manage the cost of covered repairs. Explore how we tackle these expenses:

Type of repairs	Average repair cost ³	Volvo Increased Protection Certified by Volvo Service Contract ⁴
Engine	\$14,189	\$0
Transmission	\$7,030	\$0
Drive Axle	\$2,056	\$0
Hybrid/Electric Components	\$5,160	\$0
Steering	\$1,257	\$0
Cooling	\$1,203	\$0
Air Conditioning	\$2,576	\$0
Front/Rear Suspension	\$1,644	\$0
Fuel System	\$1,382	\$0
Electrical System	\$2,998	\$0
Brakes	\$1,173	\$0
Power/Data Ports	\$629	\$0
Navigation	\$2,778	\$0
Advanced Driver Assistance Systems	\$6,062	\$0
Audio/Entertainment Systems	\$3,626	\$0

Source: 2024 Fidelity Warranty Services, Inc. Claims data.

Is this the right protection for you?

Should you buy or not?

Consider the Volvo Increased Protection Certified by Volvo Service Contract if you:

- Are purchasing a Certified by Volvo vehicle and are looking for more comprehensive coverage for covered mechanical breakdowns.
- Drive frequently or plan long-distance trips.
- Prefer predictable payments over unforeseen bills for covered mechanical breakdowns.
- Value your vehicle's reliability and potential resale value.

Maximize your protection

Owner's responsibilities

To get the most from your Volvo Increased Protection plan, please ensure you:

- Maintain Volvo's regular maintenance schedule.
- Use authorized Volvo retailers.⁶
- Report any concerns in a timely manner.
- Keep detailed service records and documentation.
- Obtain prior authorization for repairs.⁶
- Notify of vehicle transfer.⁷
- Provide teardown authorization.⁸

Important legal information

Exclusions¹

Under **Platinum** coverage, any of the following parts are excluded: brake shoes, brake drums and rotors, disc brake pads, all manually operated clutch components including the clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar powered devices, glass, lenses, sealed beams, body parts and/or panels, weather stripping, trim, moldings, lock cylinders, tires, wheels, all batteries except hybrid/ev/hydrogen high voltage batteries, light bulbs, upholstery, paint, bright metal, freeze plugs, filters, heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, or vinyl and convertible tops.

This optional Volvo Increased Protection Certified by Volvo Service Contract will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, damage as the result of continued operation with an overheat condition, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage or chemicals. No payment or reimbursement for the correction of oil consumption, repair of worn rings, or any repairs for reduction in engine efficiency that must be performed on your vehicle when a mechanical breakdown has not occurred. See service contract for complete details.

All repairs or replacements made at authorized Volvo dealerships or other repair facilities shall be made using only Volvo genuine new or Volvo remanufactured parts.

The product being offered is a Volvo Increased Protection Certified by Volvo Service Contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.

¹See contract for a full description of all applicable terms, conditions, limitations, and exclusions.

²Coverage level availability may be limited based on the age, mileage, make, and model of your vehicle. Deductible may apply.

³These are average costs based on aggregated repair data. Actual repair costs will vary based on vehicle make, model, age, mileage, and location.

⁴Deductible may apply.

⁵Roadside Assistance is not available on Volvo Increased Protection Certified by Volvo Service Contracts sold at dealerships located in California. These contracts will receive towing coverage where you will be reimbursed up to \$100 per covered mechanical breakdown for towing expenses incurred from a towing company, if required due to a covered mechanical breakdown.

⁶When repairs are required, return your vehicle to the selling dealer, if possible. If you cannot return your vehicle to the selling dealer, you must call 1-866-943-1329 during normal working hours. Prior authorization is required prior to having the vehicle repaired.

⁷Contract transferable to another owner, but not to another vehicle. Additionally, the contract may not be transferred to any entity in the business of selling or leasing motor vehicles.

⁸To make a claim under this contract you must provide teardown authorization when requested. We are not obligated to reimburse you for teardown costs if the repairs are not covered under the contract.

**Administered by Fidelity Warranty Services, Inc.
P.O. Box 8567, Deerfield Beach, FL 33443
Florida License #60026**

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