

V O L V O

INCREASED PROTECTION

Extended Service Contract



VOLVOCARS.CA

Confidence Behind the Wheel

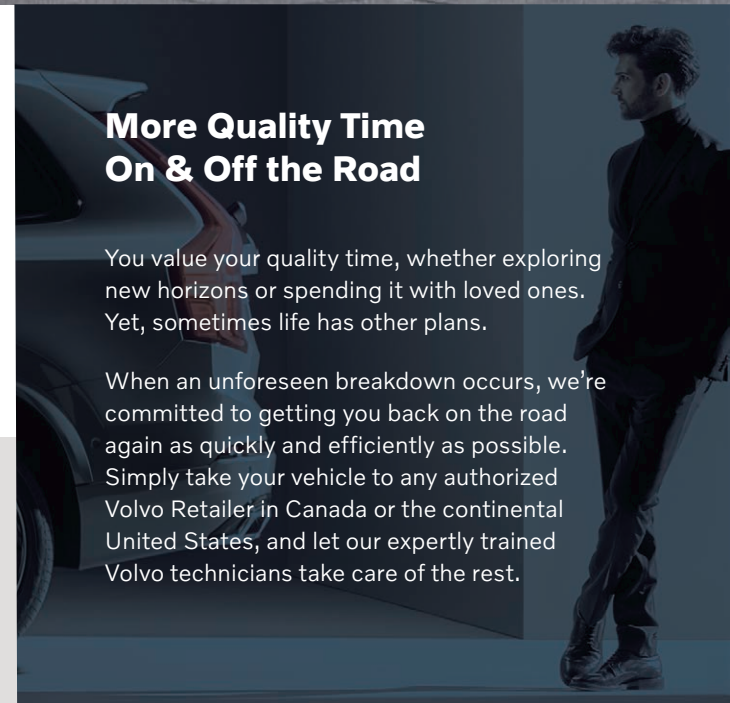
Effortless power, superb drivability, and intuitive technology that keeps you connected and in command—every Volvo is designed around you to make driving safer and more enjoyable. And because nothing is as important to us as your well-being, we offer added assurance with the Volvo Increased Protection Extended Service Contract. Drive into the future with more confidence, knowing you'll always be taken care of if the unexpected happens.

CONTACT YOUR LOCAL VOLVO RETAILER, CALL OUR TOLL-FREE NUMBER AT 1-877-994-7623, OR VISIT VOLVOCARS.CA TO LEARN MORE ABOUT OTHER VOLVO INCREASED PROTECTION PRODUCTS.

More Quality Time On & Off the Road

You value your quality time, whether exploring new horizons or spending it with loved ones. Yet, sometimes life has other plans.

When an unforeseen breakdown occurs, we're committed to getting you back on the road again as quickly and efficiently as possible. Simply take your vehicle to any authorized Volvo Retailer in Canada or the continental United States, and let our expertly trained Volvo technicians take care of the rest.





Premium Care for You & Your Vehicle

With Volvo Increased Protection Extended Service Contract, you'll always enjoy the confidence of premium care that your Volvo deserves.

Expertly trained technicians

Using field-tested Volvo repair methods and cutting-edge diagnostic equipment, you can always be confident our technicians will deliver professional service, so you will get the most out of your Volvo.

Only Volvo Genuine Parts

Our technicians will only use parts designed to work in perfect harmony with your vehicle. That means they'll always fit and perform to Volvo's stringent specifications, and your safety will never be compromised.

Transferable coverage³

When you decide to sell your vehicle, Volvo Increased Protection Extended Service Contract is fully transferable to the next private purchaser—a valuable benefit that could result in a higher resale value.

Responsible business

Everything we do starts with you. Our comprehensive Code of Conduct is your assurance that we will conduct business with you in a responsible, ethical and compliant way.

Typical Repair Costs

In the event of a mechanical breakdown, a high quality repair could cost more than you think.¹

Differential repair	\$4,700
Alternator replacement	\$900
Air conditioner repair	\$750
Fuel pump replacement	\$950
Radiator repair	\$750
Transmission replacement	\$6,000
Leaking cylinder head gasket	\$5,200
4 wheel drive transfer case repair	\$2,000
Master brake cylinder replacement	\$600
Power window motor replacement	\$250
Airbag assembly replacement	\$1,100

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1. Vehicle repair costs can vary based upon many factors. The values above are for illustrative purposes only and may not represent your repair costs.
2. Refer to contract for full details.
3. Subject to transfer fee, where applicable.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The terms and conditions of the contract shall supersede the contents provided in this brochure. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual provincial or territorial requirements.

Volvo Car Canada Ltd., 9130 Leslie Street, Richmond Hill, Ontario L4B 0B9 Printed in Canada.



Travelling with Ease

In addition to coverage options to protect your vehicle, you'll enjoy a wide range of benefits that will make your life easier in the event of an unexpected breakdown.



24/7 Roadside Assistance

We're always on call, so you and your family can travel with the confidence of knowing that whatever the situation, you can count on us.



Trip interruption benefit

Relax and enjoy a good night's sleep, even during an unexpected trip interruption. We'll reimburse you for meals and lodging if your vehicle breaks down during a road trip and repairs last overnight (up to \$1,000 per incident).



Rental benefit

Carry on with your journey with the convenience of a replacement vehicle while your Volvo is being repaired (\$100 per day, up to \$400 per incident).



Take advantage of a claim-free reward

Enjoy a claim-free reward if you haven't utilized a benefit or filed a claim by the time your coverage expires. Choose from our flexible reimbursement options:

- A store credit for the total amount paid for your contract towards the purchase of a new one.
- A store credit for the full amount paid for your contract (inclusive of taxes) up to \$2,000.
- A refund cheque in the amount paid for your contract (inclusive of taxes) up to \$1,000.

Covered Items at a Glance

Engine	●
Turbocharger/Supercharger	●
Power Transmission	●
Drive Axle	●
Steering	●
Brakes	●
Electrical	●
Air Conditioner	●
Fuel Delivery	●
Front and Rear Suspension Systems	●
Cooling Systems	●
Electric / Hybrid Vehicle Components	●
All vehicle components² (other than a list of exclusions)	✓

Additional benefits

24/7 Roadside Assistance	●
Trip Interruption	●
Car Rental Benefit	●
Claim-free Reward	●

Covered Items

Engine	
Cylinder Head	
Cylinder Block	
Cylinder Liner and Piston	
Valve Mechanism	
Transmission	
Crank Mechanism	
Pan	
Engine Mounting	
Turbocharger/Supercharger	
Turbocharger/Supercharger Housing and all internal parts	
Seals and Gaskets	
Power Transmission	
Transmission Case	
Torque Converter	
Flywheel/Flex Plate	
Ring Gear	
Vacuum Modulator	
Servo and Governor Covers	
Electronic Shift Control Unit	
Factory Installed Transmission Cooler and Lines	
Transmission Mounts	
Hydraulic Lines and Fittings	
Final Drive	
Active On-Demand Coupling	
Gear Level Carrier	
Gear Selector Controls	
Electric Axle Drives (Front and Rear)	
Drive Shaft and Drive Shaft Gear	

Seals and Gaskets	
Drive Axle	
Drive Axle Cases	
Axle Shaft	
Locking Hubs	
Drive Shafts and Yokes	
Universal Joints	
Centre Support Bearing	
Constant Velocity Joints	
Wheel Bearings	
Hub Assemblies	
Axle Bearings	
Propeller Shaft	
Seals and Gaskets	
Steering	
Steering Gear	
Tie Rod Ends and Boots	
Steering Column	
Brakes	
Master Cylinder and Reservoir	
Brake Control Pedal	
Vacuum/Hydraulic Assist Booster	
Disc Brake Calipers	
Wheel Cylinders	
Proportioning Valve	
Backing Plates	
Self Adjusters and Return Springs	
Brake Hydraulic Lines and Fittings	
ABS Hydraulic Control Unit	

Accumulator and Pump	
ABS Electronic Control Module	
Wheel Speed Sensors	
Seals and Gaskets	
Electrical	
Alternator	
Voltage Regulator	
Starter Motor	
Solenoid, Drive and Relay	
Wiring Harnesses	
Combined Control System Module	
Vehicle Computational Unit	
Control Unit	
Front and Rear Window Wiper Motor(s) and Switch	
Washer Pump and Switch	
Stop Lamp Switch	
Headlamp Switch	
Turn Signal Switch	
Multifunction Switch, Heater	
A.C. Blower Speed Switch	
Manual Heater	
A.C. Control Assembly	
Horns	
Gauges	
Cruise Control System	
Power Window Motor(s)	
Power Window Switch	
Rear Defroster Switch	
Power Door Lock Actuator and Switch	

Navigation System	●	Vacuum Pump	●	Serpentine Belt Tensioner	●
Air conditioner		Fuel injection sensors and control units (except oxygen sensor)	●	Radiator Heater Core	●
Condenser	●	Seals and Gaskets	●	Thermostat	●
Compressor	●	Front and Rear Suspension Systems		Blower Motor	●
Air Conditioning Lines and Hoses	●	Upper and Lower Control Arms	●	Fan Shroud and Clutches	●
Evaporator	●	Control Arm Shafts, Bearings or Bushings	●	Fans	●
Receiver	●	Upper and Lower Ball Joints	●	Intercooler	●
Dryer	●	Radius Arm and Bushings	●	Electric/Hybrid Vehicle Components	
Idle Pulley and Idle Pulley Bearing	●	Torsion Bars and Mounts or Bushings	●	High Voltage Components	●
High/Low Compressor Cut-Off Switch	●	Stabilizer Bar, Links and Bushings	●	High Voltage Battery	●
Expansion Valve	●	Spindle and Spindle Support	●	Electrical Drive Axle	●
Refrigerant in conjunction with the repair or replacement of an above-listed component	●	Cooling Systems		High Voltage Cables	●
Seals and Gaskets	●	Radiator and Connections	●	Power Converter	●
Fuel Delivery		Cooling System Electrical Powertrain	●	Power Inverter	●
Fuel Pump and Relay	●	Engine Cooling Fan, Motor and Relay	●	Battery Charger	●
Fuel Pressure Regulator	●	Water Pump and Pulley	●	High Voltage Coolant Heater	●
Injector and Delivery Lines	●	Fan Clutch	●	Home Charging Unit	●

Non-Covered Components

With Volvo Increased Protection Extended Service Contract, all vehicle components, except those listed under exclusions² in your contract, are covered. While not an exhaustive list, some of the common items not covered include:

Accessory Items	Brake Rotors and Drums	Moldings
Cell Phones	Light Bulbs	Bright Metal
Electronic Keyless Entry Transmitter (key fob)	Fuses	Chrome
Non-Factory Audio Equipment	Door and Trunk Handles	Upholstery and Carpet
Tire Pressure Sensors	Cosmetic Items	Paint
Maintenance Related Items	Glass	Outside Ornamentation
Exhaust and Emission Systems	Lenses	Bumpers
Batteries	Sealed Beams	Body Sheet Metal and Panels
Shock Absorbers	Weather Strips	Frame and Structural Body parts
Struts / Mounting Plates	Trim Items	