

V O L V O

INCREASED PROTECTION

Extended Service Contract



VOLVOCARS.CA

Confidence Behind the Wheel

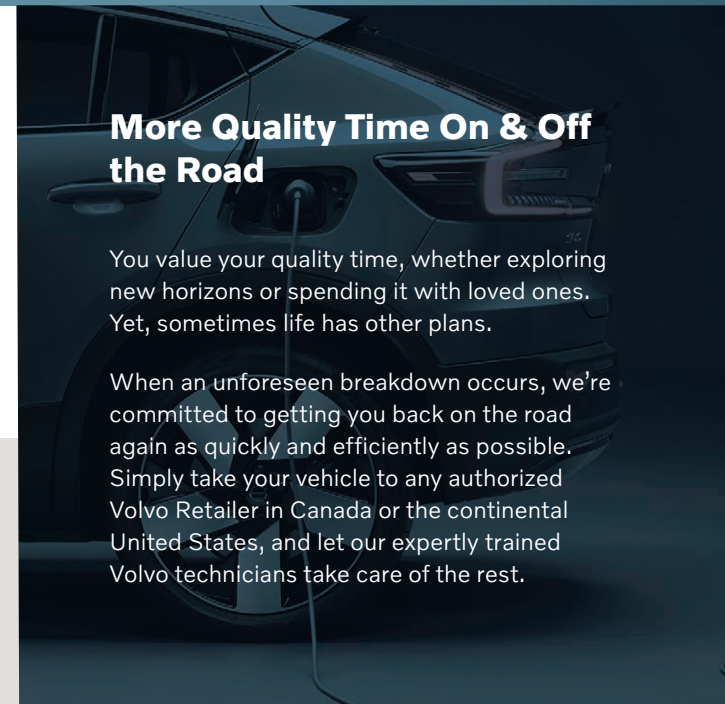
Effortless power, superb drivability, and intuitive technology that keeps you connected and in command—every Volvo is designed around you to make driving safer and more enjoyable. And because nothing is as important to us as your well-being, we offer added assurance with the Volvo Increased Protection Extended Service Contract. Drive into the future with more confidence, knowing you'll always be taken care of if the unexpected happens.

CONTACT YOUR LOCAL VOLVO RETAILER, CALL OUR TOLL-FREE NUMBER AT 1-877-994-7623, OR VISIT VOLVOCARS.CA TO LEARN MORE ABOUT OTHER VOLVO INCREASED PROTECTION PRODUCTS.

More Quality Time On & Off the Road

You value your quality time, whether exploring new horizons or spending it with loved ones. Yet, sometimes life has other plans.

When an unforeseen breakdown occurs, we're committed to getting you back on the road again as quickly and efficiently as possible. Simply take your vehicle to any authorized Volvo Retailer in Canada or the continental United States, and let our expertly trained Volvo technicians take care of the rest.





Premium Care for You & Your Vehicle

With Volvo Increased Protection Extended Service Contract, you'll always enjoy the confidence of premium care that your Volvo deserves.

Expertly trained technicians

Using field-tested Volvo repair methods and cutting-edge diagnostic equipment, you can always be confident our technicians will deliver professional service, so you will get the most out of your Volvo.

Only Volvo Genuine Parts

Our technicians will only use parts designed to work in perfect harmony with your vehicle. That means they'll always fit and perform to Volvo's stringent specifications, and your safety will never be compromised.

Transferable coverage³

When you decide to sell your vehicle, Volvo Increased Protection Extended Service Contract is fully transferable to the next private purchaser—a valuable benefit that could result in a higher resale value.

Responsible business

Everything we do starts with you. Our comprehensive Code of Conduct is your assurance that we will conduct business with you in a responsible, ethical and compliant way.

Typical Repair Costs

In the event of a breakdown, a high quality repair could cost more than you think.¹

Air conditioner repair	\$750
Radiator repair	\$750
4 wheel drive transfer case repair	\$2,000
Master brake cylinder replacement	\$600
Power window motor replacement	\$250
Airbag assembly replacement	\$1,100

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1. Vehicle repair costs can vary based upon many factors. The values above are for illustrative purposes only and may not represent your repair costs.
2. Refer to contract for full details.
3. Subject to transfer fee, where applicable.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The terms and conditions of the contract shall supersede the contents provided in this brochure. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual provincial or territorial requirements.

Volvo Car Canada Ltd., 9130 Leslie Street, Richmond Hill, Ontario L4B 0B9 Printed in Canada.



Travelling with Ease

In addition to coverage options to protect your vehicle, you'll enjoy a wide range of benefits that will make your life easier in the event of an unexpected breakdown.



24/7 Roadside Assistance

We're always on call, so you and your family can travel with the confidence of knowing that whatever the situation, you can count on us.



Trip interruption benefit

Relax and enjoy a good night's sleep, even during an unexpected trip interruption. We'll reimburse you for meals and lodging if your vehicle breaks down during a road trip and repairs last overnight (up to \$1,000 per incident).



Rental benefit

Carry on with your journey with the convenience of a replacement vehicle while your Volvo is being repaired (\$100 per day, up to \$400 per incident).



Take advantage of a claim-free reward

Enjoy a claim-free reward if you haven't utilized a benefit or filed a claim by the time your coverage expires. Choose from our flexible reimbursement options:

- A store credit for the total amount paid for your contract towards the purchase of a new one.
- A store credit for the full amount paid for your contract (inclusive of taxes) up to \$2,000.
- A refund cheque in the amount paid for your contract (inclusive of taxes) up to \$1,000.

Covered Items at a Glance

Engine	•
Electric Vehicle Components	•
Power Transmission	•
Steering	•
Brakes	•
Electrical	•
Air Conditioner	•
Front and Rear Suspension Systems	•
Cooling Systems	•
All vehicle components² (other than a list of exclusions)	✓

Additional Benefits

24/7 Roadside Assistance	•
Trip Interruption	•
Car Rental Benefit	•
Claim-free Reward	•

Covered Items

Engine	
Engine Mounts	●
Electric Vehicle Components	
High Voltage Components	●
High Voltage Battery	●
Electrical Drive Axle	●
High Voltage Cables	●
Power Converter/Inverter	●
Battery Charger	●
High Voltage Coolant Heater	●
Home Charging Unit	●
Power Transmission	
Gear Level Carrier	●
Gear Selector Controls	●
Front Electric Axle Drives	●
Rear Electric Axle Drives	●
Drive Shaft	●
Drive Shaft Gear	●
Drive Axle Cases	●
Locking Hubs	●
Axle Shafts	●
Constant Velocity Joints	●
Wheel Bearings/Hub Assemblies	●
Axle Bearings	●
Seals and Gaskets	●
Steering	
Steering Gear	●
Tie Rod Ends and Boots	●
Steering Column	●
Brakes	
Master Cylinder and Reservoir	●

Brake Control Pedal	●
Vacuum/Hydraulic Assist Booster	●
Disc Brake Calipers	●
Wheel Cylinders	●
Proportioning Valve	●
Backing Plates	●
Self Adjusters and Return Springs	●
Brake Hydraulic Lines and Fittings	●
ABS Hydraulic Control Unit	●
Accumulator and Pump	●
ABS Electronic Control Module	●
Wheel Speeds Sensors	●
Seals and Gaskets	●
Electrical	
Wiring Harnesses	●
Combined Control System Module	●
Vehicle Computational Unit	●
Control Unit	●
Front Window Wiper Motor(s) and Switch	●
Rear Window Wiper Motor(s) and Switch	●
Washer Pump and Switch	●
Stop Lamp Switch	●
Headlamp Switch	●
Turn Signal Switch	●
Multifunction Switch, Heater/A.C. Blower Speed	●
Switch	●
Manual Heater/A.C. Control Assembly	●
Horns	●
Gauges	●
Cruise Control System	●
Power Window Motor(s)	●

Rear Defroster Switch	●
Power Door Lock Actuator and Switch	●
Navigation System	●
Air Conditioner	
Condenser	●
Compressor	●
Air Conditioning Lines and Hoses	●
Evaporator	●
Receiver	●
Dryer	●
Idler Pulley and Idler Pulley Bearing	●
High/Low Compressor Cut-off Switch	●
Expansion Valve	●
Refrigerant in conjunction with the repair or replacement of an above-listed component	●
Seals and Gaskets	●
Front and Rear Suspension Systems	
Upper and Lower Control Arms	●
Control Arm Shafts, Bearings or Bushings	●
Upper and Lower Ball Joints	●
Radius Arm and Bushings	●
Torsion Bars and Mounts or Bushings	●
Stabilizer Bar, Links and Bushings	●
Spindle and Spindle Support	●
Cooling Systems	
Radiator And Connections	●
Cooling System Electrical Powertrain	●
Fan Shroud and Clutches	●
Cooling System Battery	●
Fans	●
Seals and Gaskets	●



Non-Covered Components

With Volvo Increased Protection Extended Service Contract, all vehicle components, except those listed under exclusions² in your contract, are covered. While not an exhaustive list, some of the common items not covered include:

Accessory Items
Cell Phones
Electronic Keyless Entry Transmitter (Key Fob)
Non-factory Audio Equipment
Tire Pressure Sensors
Maintenance Related Items
Exhaust and Emission Systems
Batteries
Shock Absorbers
Struts / Mounting Plates

Brake Rotors and Drums
Light Bulbs
Fuses
Door and Trunk Handles
Cosmetic Items
Glass
Lenses
Sealed Beams
Weather Strips
Trim Items

Moldings
Bright Metal
Chrome
Upholstery and Carpet
Paint
Outside Ornamentation
Bumpers
Body Sheet Metal and Panels
Frame and Structural Body Parts