

Volvo Genuine Parts Extended Warranty Offer Terms and Conditions

Starting Date: Applicable to parts purchased on or after October 1st, 2021

Revision Date : August 1st, 2025

Territory: India

Warranty is provided by Volvo Auto India

Volvo Genuine Part means a part for a Volvo car purchased from and installed by a Volvo Car authorized workshop in the Territory.

Failed Part means a Volvo Genuine Parts purchased after the Starting Date that requires repair or replacement because of a “Material or Manufacturing defect”.

ENTITLEMENT

1. Applicable on Volvo Genuine Parts bought outside of “Manufacturer’s Warranty” and/or “Extended Warranty” of the vehicle and installed at a Volvo authorized workshop in the Territory will be eligible for Customer Lifetime Parts Warranty.
2. Applicable failed Parts will be repaired or replaced free of charge by an authorized Volvo Car workshop.
3. The Volvo Genuine Parts Extended Warranty commences on the date of purchase of the Volvo Genuine Part and only available on vehicles that have never changed ownership.
4. Entitlement to Volvo Genuine Parts Extended Warranty must be confirmed on the basis of original proof of purchase from the original parts purchase invoice or relevant previous repair order.

ELIGIBILITY

- (i) Customer needs to provide proof of continuous ownership of the car at the time of purchase of the Genuine Volvo Part and at the time of replacement or repair of the Failed Part, Ownership from the date of first registration should not change.
- (ii) Customer must produce a valid dated receipt or invoice to show the purchase of the Failed Part.
- (iii) Genuine Volvo Part must have been purchased and installed by an authorized Volvo Car dealer or workshop on or from the Starting Date.
- (iv) The cars should be regularly maintained at Volvo Authorized dealer to avail benefit for Volvo Genuine Parts Extended Warranty

EXCLUSIONS

Volvo Genuine Parts Extended Warranty does not apply for:

- Wholesale / over the counter sales of Genuine Volvo Parts (Parts repaired or replaced by a non-Volvo authorized workshop)
- Parts subject to wear & tear (for Example: Wiper blades, brakes components, belts etc.)
- Damage due to misuse by the customer or driving contrary to the owner’s manual

- Consumables (for Example: engine oil, and other types of Fluids etc.)
- Batteries
- Accessories
- Software not associated with a hardware replacement
- Consequential failures
- Accidental damages
- For detailed List - Refer Annexure

A customer will not be able to access the Volvo Genuine Parts Extended Warranty if:

- For Volvo genuine parts bought before the date of introduction of concept on the market
- Parts purchased from & installed at locations other than a Volvo authorized workshop.
- For parts replaced under new car warranty or extended warranty or goodwill warranty
- If the customer cannot produce the original purchase receipt of the relevant failed Part/s
- If the car has a new registered owner since the part was replaced
- If there is an Accidental damage
- If there is a Consequential damage
- If regular Maintenance is not done at Volvo authorized workshop
- If such Parts are covered under exclusions list as per Annexure

Volvo Auto India Pvt. Ltd reserves the right to vary, delete or add any terms and conditions without prior notification to the customer

List of Parts Coverage under **Volvo Genuine Extended Parts Warranty**

(A) List of Parts covered under sudden failure (A)		(B) List of Parts covered under consequential failure subject to part failure from List A		(C) List of Exclusions / Excluded parts	
Area	Part	Area	Part	Area	Part
ENGINE	STARTER RING GEAR	ENGINE	OIL SEALS & GASKETS	GENERAL EXCLUSION	WHOLESALE / OVER THE COUNTER
	FLYWHEEL		TIMING GEARS AND CHAINS		WEAR AND TEAR PARTS
	OIL PUMP		CYL. HEAD GASKETS		CONSUMABLES
	CRANKSHAFT AND BEARINGS		TIMING BELTS		BATTERIES
	CAMSHAFT PULLEY		SUMP		ACCESSORIES
	CRANKSHAFT PULLEY	MANIFOLD	GASKETS		SOFTWARE NOT ASSOCIATED WITH A HARDWARE REPLACEMENT
	CAMSHAFTS		STUDS		CONSEQUENTIAL FAILURES (not due to inclusion parts)
	CAM FOLLOWERS	TURBO	OIL SEALS & GASKETS	FUEL SYSTEM	CATALYTIC CONVERTER
	TAPPET GEAR	COOLING SYSTEM	SEALS & GASKETS	CLUTCH	CLUTCH COVER
	VALVES AND GUIDES		HOSES & PIPES		CLUTCH PLATE
	PISTONS AND RINGS	FUEL SYSTEM (PETROL)	SEALS & GASKETS		RELEASE BEARING
	CYLINDER HEADS		HOSES & PIPES		FORK AND PIVOT
	CONRODS	FUEL SYSTEM (DIESEL)	SEALS & GASKETS		HOSES & PIPES
	INTERNAL BUSHINGS		HOSES & PIPES		SLAVE CYLINDER
	DISTRIBUTOR DRIVE	GEARBOX (MANUAL AND AUTOMATIC)	SEALS & GASKETS		OIL CONTAMINATION
	TIMING BELT TENSIONERS		TRANSMISSION HOUSING		CABLES
	ROCKER COVER	DRIVELINE AND SUSPENSION	COUPLINGS	GEARBOX (MANUAL AND AUTOMATIC)	LINKAGES
	CABLES		SEALS & GASKETS		BEARINGS AND BUSHES
	OIL FILTER HOUSING	STEERING	SEALS & GASKETS		TORQUE CONVERTER
	WIRING		BELTS	DRIVELINE AND SUSPENSION	CLUTCHES (AUTOMATIC)
	MOUNTINGS	TRANSFER BOX	THIRD DIFFERENTIAL		MOUNTINGS
MANIFOLD	INLET		GEARS		BEARINGS AND BUSHES
	EXHAUST		SHAFTS		DRIVE SHAFTS
TURBO	TURBO UNIT		CASING		C/V JOINTS
	WASTEGATE		BEARINGS AND BUSHES		RUBBER BOOTS
	HOSES & PIPES		FORKS		SPRINGS
	INTERCOOLER	AIR CONDITION	SEALS & GASKETS		HOSES & PIPES
COOLING SYSTEM	WATER PUMP		HOSES & PIPES		SHOCK ABSORBERS
	RADIATOR		CASING		McPHERSON TYPE STRUTS
	THERMOSTAT		CLIPS		SLEF LEVELLING UNITS
	THERMOSTAT HOUSING	CASING	ENGINE CLYNDER BLOCK		TORSION BARS
	VISCOUS FAN CLUTCH		GEARBOX		ANTI ROLL BARS
	HEATER MATRIX		TRANSMISSION		WISHBONES
	HEATER VALVE		FINAL DRIVE		BALL JOINTS
	HEATER CONTROLS	MISCELLANEOUS	PIPES AND HOSES		TRACK RODS
	OIL COOLER (ENGINE)				TIE BARS
	RADIATOR CAP				STUB AXLES
FUEL SYSTEM (PETROL)	FUEL PUMP				CROSS MEMBERS
	TANK SENDER UNIT				SUBFRAMES
	FUEL GAUGE			STEERING	WHEEL
	FUEL INJECTION SYSTEM				BEARINGS
	AIRFLOW METER				JOINTS
	ELECTRONIC CONTROL UNIT			BRAKES	BRAKE DISCS
	TANKS				BRAKE DRUMS
	LINKAGES				LIMITER VALVES
FUEL SYSTEM (DIESEL)	LIFT PUMP				HOSES & PIPES
	INJECTOR PUMP			WHEEL BEARINGS	BEARINGS
	INJECTORS				HUBS
	TANKS				SHIMS
	COLD START GLOW PLUGS				LOCK NUTS

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Area	Part	Area	Part	Area	Part
	VACUUM PUMPS				COMPRESSOR
CLUTCH	MASTER CYLINDER			AIR CONDITION	CONDENSER
GEARBOX (MANUAL AND AUTOMATIC)	GEARS				RECEIVER AND DRIER UNIT
	SELECTORS				EVAPORATOR
	ELECTRONIC GOVERNOR			ELECTRICS	RADIO / CASSETTE
	BRAKESBANDS				NAVIGATION EQUIPMENT
	SYNCHROMESH				AERIAL AMPLIFIERS
	HUBS				TELEPHONES
	SHAFTS				CD PLAYER / CHANGER
	VALVE BLOCK				DVD PLAYER
	OIL PUMP				TELEVISION RECEIVER / SCREEN
	EXTERNAL LINKAGES				HORN
	CONTROL UNITS				SWITCHES
	OIL COOLER				LAMP UNITS
	GEAR LEVER				CIGAR LIGHTERS
	CABLES			CONSUMABLES	SPARK PLUGS
DRIVELINE AND SUSPENSION	HALFSHAFTS				AIR FILTERS
	PROPSHAFTS				OTHER SERVICE ITEMS
	UNIVERSAL JOINTS				HOSES & PIPES
STEERING	RACK AND PINION				ENGINE OIL
	STEERING BOX				TRANSMISSION OIL
	STEERING PUMP				OIL FILTER
	EXTERNAL LINKAGES				OIL SEALS & GASKETS
	HOSES & PIPES				ANTIFREEZE
	COLUMN				RECHARGING AIR CONDITIONING
	PRESSURE PIPES				BRAKE FLUID
	RESERVOIR			MISCELLANEOUS	BODYWORK (CORROSION)
	IDLER ARM				BUMPERS
BRAKES	CALIPERS				SPOILERS
	WHEELY CYLINDERS				BODY PROTECTION MOULDINGS
	SERVO				WIPER SPRINDLES
	MASTER CYLINDER				SUNROOF MECHANISM
	FLUID RESERVOIR				SUNROOF GLASS OR PANEL
	A.B.S. COMPONENTS				DOOR AND BOOT HANDLES
	A.B.S. MODULE				UPHOLSTERY
	ACCUMULATORS				CARPETS
	BOOSTERS				HEAD RESTRAINTS
	LINKAGES				DOOR PANELS
DIFFERENTIAL	CROWNWHEEL AND PINION				WINDOW WINDER HANDLES
	SHAFTS				SUN VISOR
	GEARS				DASHBOARD
	BEARINGS AND BUSHES				ASHTRAYS
	CASING				DOOR MIRRORS
AIR CONDITION	HEATER FLAPS AND MOTORS				CONVERTABLE ROOF
	SPEAKERS				HINGES
	ELECTRIC / MANUAL AERIAL				BULBS
	STARTER MOTOR				PARTICULATE FILTER
	ALTERNATOR				
	REGULATOR				
	HEADLAMP LIFT MOTOR				
	COIL				
	DISTRIBUTOR				
	WIPER MOTORS				
	WASHER PUMP MOTORS				
	INDICATOR RELAY UNIT				

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Area	Part	Area	Part	Area	Part
ELECTRICS	HEATER FAN MOTOR				
	COOLING FAN MOTOR				
	ELECTRONIC IGNITION				
	BALLAST RESISTER				
	RELAYS				
	HEATER SCREEN ELEMENTS				
	ON BOARD COMPUTER				
	WINDOW MOTORS				
	SENDER UNITS				
	CENTRAL LOCKING SOLENOIDS				
	IMPACT SWITCH				
	CENTRAL LOCK CONTROL UNIT				
	INTERNAL LIGHT DELAY UNIT				
	GAUGES				
	CLOCKS				
	SPEEDOMETER				
	REV. COUNTER				
	WIRING LOOMS				
	P.C. BOARDS				
	A.B.S. CONTROL UNIT				
	ELECTRIC SEAT MOTORS				
	DOOR PILLAR SWITCH				
	ELECTRONIC KEY / TRANSMITTER				
	SENSORS				
	HEATED SEAT ELEMENTS				
	HEATED MIRRORS				
	ALARMS				
	HEADLAMP LIFT MOTOR				
	H.T. LEADS				
	HEATED WASHER JETS				
	SPEEDOMETER TRANSDUCER				
MISCELLANEOUS	MANUAL SEAT FRAMES				
	DOOR LOCKS				
	INTERIOR MIRROR				
	GLOVE BOX LOCK				
	SEATBELTS				
	CONVERTABLE ROOF MOTOR				
	BONNET RELEASE CABLES				
	WINDOW RUNNERS				
	DOOR CHECH STRAP				
	TAILGATE STRUTS				
	HEADLAMP				