CHARGING WITH THE ADAPTER

A simple guide for a smooth charging experience

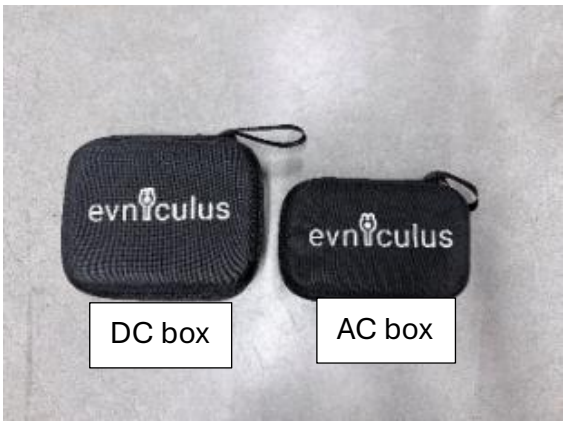
BEFORE YOU START

- European charging stations use a different plug than your US car. The adapter connects the two.
- Check that the adapter, cable and connectors are clean and undamaged.
- Never force a connection.
- Always stop charging before disconnecting.
- When removing the adapter, pull it straight out. Do not twist or wiggle it.

Charging Kit Bag



DC Adapter and AC adapter boxes



IF CHARGING DOES NOT START

The most common cause of charging issues is an incomplete connection between the charging cable, adapter or vehicle.

Disconnect everything and reconnect carefully. For DC charging, verify the charging activation button position and both side locking wings before trying again.

QUICK TIPS

✓ Make sure to always follow the instructions on the charging station. They may vary between stations.

✓ Download a charging app before you travel

✓ Keep adapters clean and dry.

✓ For DC charging, verify that the charging activation button is engaged.

✓ For DC charging, make sure both side locking wings are engaged when the adapter and charging cable are connected to the vehicle.

✓ Stop charging before disconnecting.

✓ Pull the adapter straight out.

✓ Store the adapter safely after use.

CHARGING PROCEDURE

STEP 1

CONNECT THE CABLE TO THE ADAPTER

Take the charging cable out of the charging station holder.

✓ For AC or DC: Make sure every connection is secure.

AC ADAPTER – slower charging (hotels, parking lots)	DC ADAPTER – fast charging (highways)
✓ **AC adapter:** Connect the smaller end of the charging cable to the AC charging station, then insert the other end firmly into the AC adapter. Use the charging cable provided if needed.	✓ **DC adapter:** Connect the DC charging cable to the DC adapter firmly.
	

STEP 2

CONNECT THE ADAPTER TO THE VEHICLE

Insert the adapter into the vehicle's charging port. Wait and listen for the locking sound.

AC ADAPTER

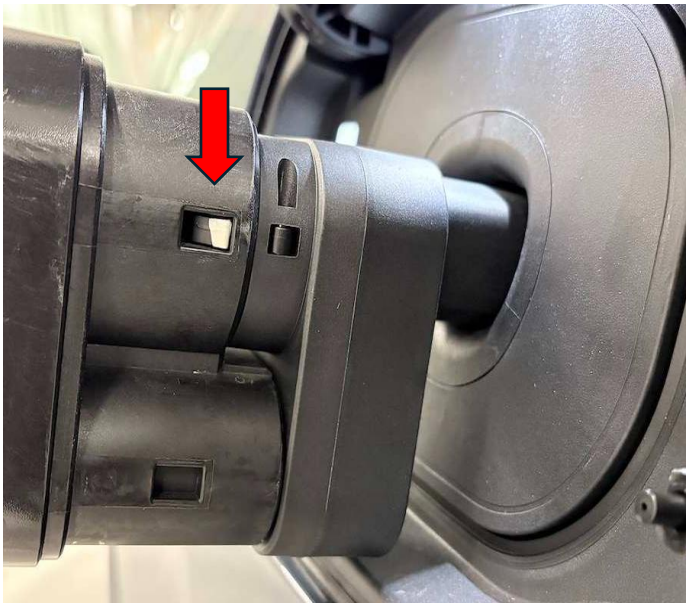
✓ **AC adapter:** No charging activation button is required.



DC ADAPTER

✓ **DC adapter:** The charging activation button should sit approximately 1 mm inside the adapter when correctly engaged. This activates charging and the locking sound. Side locking wings should be engaged when fully connected into the vehicle charging port.

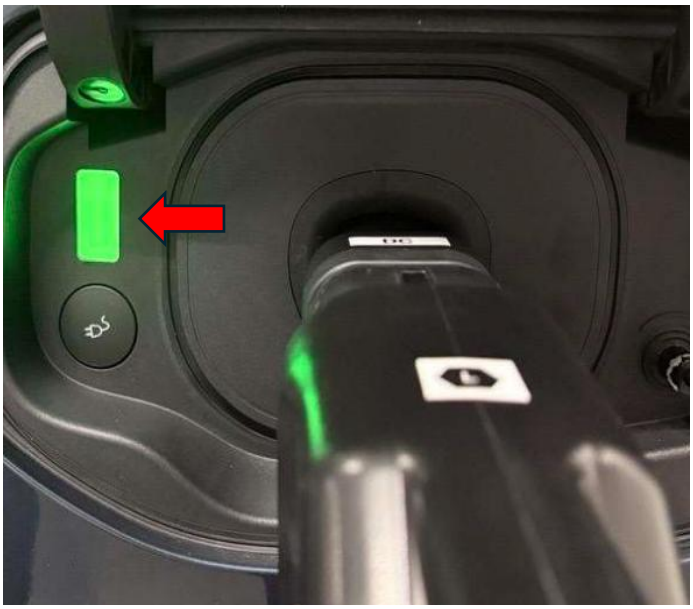




STEP 3

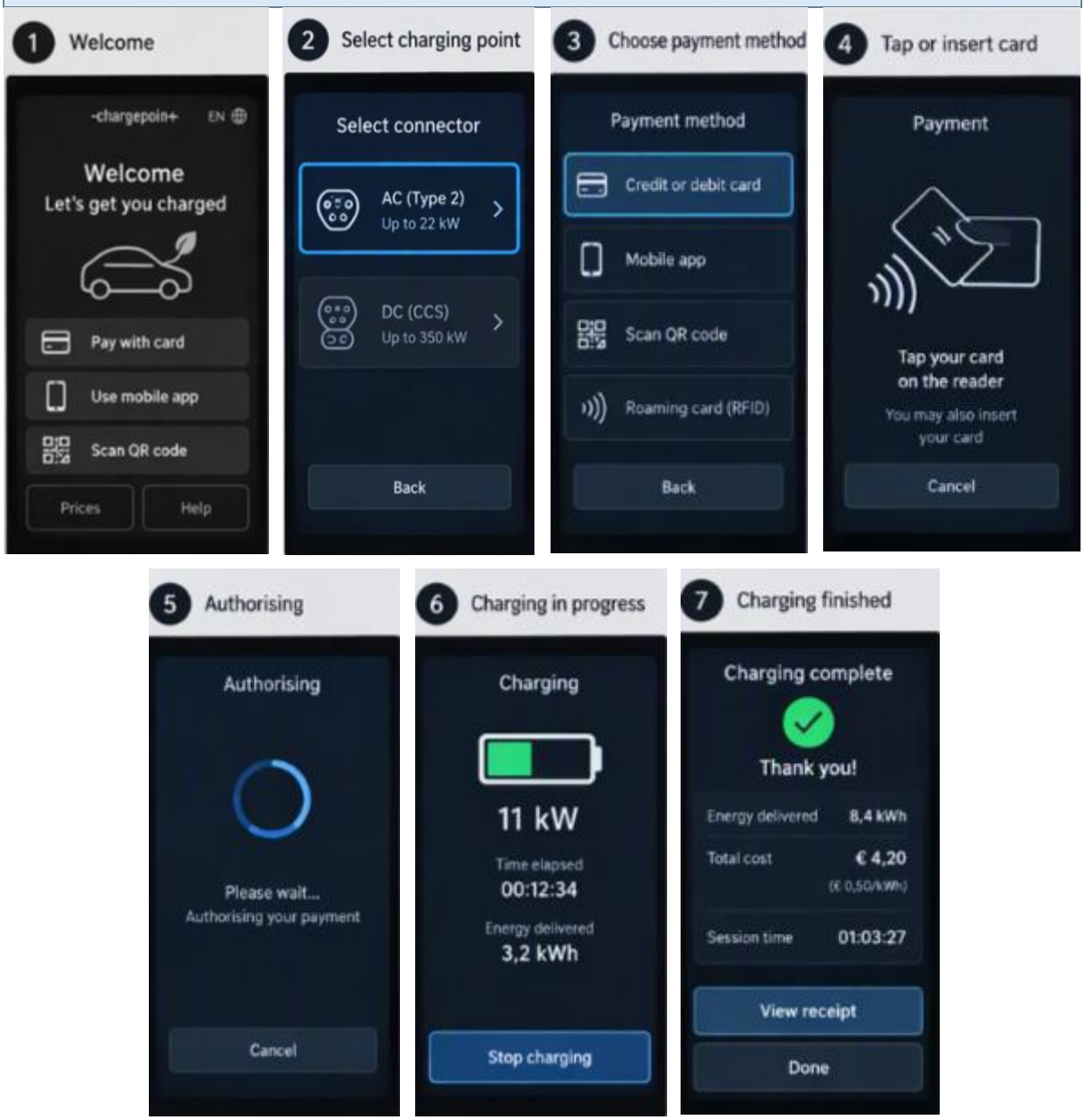
START CHARGING

Authorize the charging session using a credit/debit card or the charging provider app.
Follow the instructions on the charging station. They may vary between brands.

AC ADAPTER	DC ADAPTER
✓ Charging should begin automatically. ✓ The car will display that charging is activated and ongoing.	✓ Before starting with a DC adapter, verify that the charging activation button is recessed approximately 1 mm and both side locking wings are fully engaged. ✓ Charging should begin automatically, when the green light next to the vehicle charging port shows.
	

AC OR DC STATION CHARGING SCREEN OR CHARGING APP EXAMPLE.

Different charging stations or apps may vary between brands.



STEP 4

STOP CHARGING

Never attempt to remove the adapter while charging is active. Do not twist, wiggle or rock the adapter when removing it.

1. Stop charging using one of the following methods:

- Press the stop charging button on the left side of the vehicle's charging port to release and stop the charging.
- Use the charging provider app.
- Use the charging station display.
- Use the vehicle's Charging menu.

2. Wait for the disconnect sound. The light above the vehicle charging port turns on. Then pull the adapter and charging cable straight out of the vehicle.

3. Disconnect the charging cable from the adapter and return it to the charging station, when applicable.

4. Store the adapter securely in its charging bag in the trunk.

✓ It is okay to disconnect the AC charging cable while the AC adapter remains in the vehicle's charging port.
This only applies to the AC adapter.

⚠ Do not drop the adapter.

CHARGING GUIDE

Charging in Europe with an adapter

AC | DC

AC (Type 2) 3,7 kW – 22kW

OVERNIGHT CHARGING

AC charging is slower and is best when the vehicle can remain parked.

WHAT YOU NEED

- AC charging cable
- Use the available AC cable, if available
- AC adapter
- Charging app, card or hotel instructions

HOW TO CHARGE

1. Use the cable from the Charging Kit or the available cable at the charging point.
2. Connect the AC adapter to the charging cable.
3. Connect the cable with the AC adapter to the vehicle.
4. Confirm the locking sound.
5. **Follow the on-site instructions to activate charging and complete payment.**
6. A green light on the vehicle confirms that the charging has started.

DC (CCS2) 50kW – 400kW

FAST CHARGING

DC charging is faster and is best during your journey.

WHAT YOU NEED

- DC charging station (CCS2)
- DC adapter
- Charging app, card or station payment

PRECONDITION THE BATTERY IS RECOMMENDED

1. Via Google Maps Navigation

or

2. Manual preconditioning in vehicle:

Vehicle symbol > Charging > Precondition battery > Start

HOW TO CHARGE

1. Precondition the battery before arriving at the charging station.
2. **Follow the station or app instructions to activate charging and complete payment.**
3. Connect the DC adapter to the charger.
4. Confirm that the adapter activation button is active.
5. Connect the charger with the adapter to the vehicle.
6. Confirm the locking sound.
7. A green light on the vehicle confirms that the charging has started.

STOP CHARGING

Press the release button, confirm the unlocking sound and light, then disconnect.

Remove the adapter from the charger and place it back in its protective case.

PAYMENT AUTHORIZATION | TEMPORARY CARD HOLD

A temporary hold of approximately $40–50 may be placed on your card. After charging, the charging cost is deducted, and the remaining amount is released.

If charging does not start, the held amount is normally returned within 2–3 business days.

CHARGING DOES NOT START?

Reconnect carefully. If needed, try another charging station.

HANDLE WITH CARE

Never force, twist or pull the adapter at an angle.

RECOMMENDED CHARGING APPS FOR PHONE AND CAR

PlugShare AC & DC • Europe	**For High-speed DC charging** DC • Europe	**Charging across Scandinavia** DC • Norden (Sweden)
Plan your EV journey Route planning • Europe	**Charging across the Nordics** AC & DC • Norden	**Reliable fast charging** DC • Europe

PLEASE NOTE The provided adapter is not compatible with Tesla DC charging stations