

V O L V O | INCREASED PROTECTION



Service Contract



Welcome to Hassle-Free Driving

Product Overview

We understand that your vehicle is more than just a mode of transportation; it's an investment in your lifestyle. Our vehicle protection products are designed to help safeguard your investment and can give you confidence as you embark on the road ahead.

The Volvo Increased Protection Service Plan covers the expenses of specific repairs and services, and can save you money in the long run by helping to protect you from the cost of unexpected and expensive covered mechanical breakdowns.

Here's What Sets Us Apart

- Tailor your coverage with three distinct plans to fit your needs, budget, and desired protection level.
- Select your own mileage limit – choose coverage up to an impressive 150,000 miles.**
- Experience worry-free breakdowns for covered repairs without reaching for your wallet.[†]
- Access service at over 6,000 centers across the U.S. and Canada.[†]
- Seamlessly integrate your plan with financing.

Comprehensive Coverage for the Road Ahead

Key Features for Covered Repairs*



Mechanical
Breakdown
Coverage



24/7 Towing
Assistance[†]



Travel
Breakdown



Alternate
Transportation



Deductible
Options
Available



Transferable[§]

Why Choose Our Volvo Increased Protection Service Contract?

Additional Product Benefits*

24/7 Roadside Assistance^Δ

Day or night, support is available for towing due to mechanical disablement, flat tires, running out of gas, lockouts, and jump-starts. Simply sign and drive with confidence.

Maintenance Fluids Coverage

Includes the replacement of essential fluids, oils, greases, lubricants, and approved air conditioning gases as needed in connection with a covered mechanical breakdown.

Hassle-Free Repairs

Authorized repairs for covered mechanical breakdowns without upfront payment.^⓪

Genuine Volvo Care

Experience the exceptional care your vehicle deserves with Volvo Certified technicians. Their dedication to quality shines through as they expertly handle your car using only Genuine Volvo parts, ensuring it runs at its absolute best.

Choose Your Coverage Plan

Coverage Options*

You can choose from three levels of coverage to fit your unique needs. Whether you're looking for basic or more comprehensive mechanical breakdown coverage, we have something for everyone.

Platinum*	☒ ☒ ☒ Engine	☒ ☒ ☐ Electrical System
	☒ ☒ ☒ Transmission	☒ ☒ ☐ Brakes
Gold*	☒ ☒ ☐ Drive Axle	☒ ☐ ☐ Fuel System
	☒ ☒ ☐ Hybrid / Electric Components	☒ ☐ ☐ Power / Data Ports
Powertrain*	☒ ☐ ☐ Steering	☒ ☐ ☐ Navigation
	☒ ☐ ☐ Cooling	☒ ☐ ☐ Advanced Driver Assistance System
	☒ ☐ ☐ Air Conditioning	☒ ☐ ☐ Audio / Entertainment Systems
	☒ ☐ ☐ Front / Rear Suspension	





Don't Let Costly Repairs Sneak Up on You

The Average Repair Costs

Major vehicle repairs are rarely inexpensive. Given the average cost of common car problems, investing in a Volvo Increased Protection Service Contract could be a wise financial choice. Explore how we tackle these expenses:

Type of Repairs	Average Repair Cost***	Volvo Increased Protection Service Contract ^o
Engine	\$14,189	\$0
Transmission	\$7,030	\$0
Drive Axle	\$2,056	\$0
Hybrid/Electric Components	\$5,160	\$0
Steering	\$1,257	\$0
Cooling	\$1,203	\$0
Air Conditioning	\$2,576	\$0
Front/Rear Suspension	\$1,644	\$0
Fuel System	\$1,382	\$0
Electrical System	\$2,998	\$0
Brakes	\$1,173	\$0
Power/Data Ports	\$629	\$0
Navigation	\$2,778	\$0
Advanced Driver Assistance Systems	\$6,062	\$0
Audio/Entertainment Systems	\$3,626	\$0

Source: 2024 Fidelity Warranty Services, Inc. Claims data.

Is a Volvo Increased Protection Service Contract the Right Investment for your Vehicle?

Should You Buy or Not?

Investing in vehicle protection is a crucial decision. Consider a Volvo Increased Protection Service Contract if you:

- Plan to keep your vehicle beyond the manufacturer's warranty.
- Drive frequently or plan long-distance trips.
- Prefer predictable payments over unforeseen bills for covered mechanical breakdowns.*
- Value your vehicle's reliability and potential resale value.

Maximizing Protection for Your Vehicle

Owner's Responsibilities

In order to maximize the protection and performance of your vehicle, owning a Volvo Increased Protection Service Contract requires you to:

- Maintain Volvo's regular maintenance schedule.
- Obtain prior authorization for repairs.¹
- Use authorized Volvo retailers.¹
- Notify of vehicle transfer.[§]
- Timely report issues.
- Provide teardown authorization.[‡]
- Keep records and documentation.

Exclusions*

Under **Powertrain** and **Gold** coverages, any part that is not specifically listed as covered under the coverage selected.

Under **Platinum** coverage, any of the following parts: brake shoes, brake drums and rotors, disc brake pads, all manually operated clutch components including the clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar powered devices, glass, lenses, body parts and/or panels, weather stripping, trim, moldings, tires, wheels, all batteries except hybrid/ev/hydrogen high voltage batteries as listed under gold, light bulbs, upholstery, paint, bright metal, freeze plugs, filters (unless required in conjunction with a mechanical breakdown), heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, or vinyl and convertible tops.

This optional **Volvo Increased Protection Service Contract** will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, damage as the result of continued operation with an overheat condition, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage or chemicals. No payment or reimbursement for the correction of oil consumption, repair of worn rings, or any repairs for reduction in engine efficiency that must be performed on your vehicle when a Mechanical Breakdown has not occurred.

All repairs or replacements made at authorized Volvo dealerships or other repair facilities shall be made using only Volvo genuine new or Volvo remanufactured parts.

The product being offered is a Volvo Increased Protection Service Contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.

¹See contract for a full description of all applicable terms, conditions, limitations, and exclusions. Deductible may apply.

^{**}Coverage level availability may be limited based on the age, mileage, make, and model of your vehicle. Deductible may apply.

^{***}These are average costs based on aggregated repair data. Actual repair costs will vary based on vehicle make, model, age, mileage, and location.

^αDeductible may apply.

^ΔRoadside Assistance is not available on Volvo Increased Protection Service Contracts sold at dealerships located in California. These contracts will receive towing coverage where you will be reimbursed up to \$100 per covered mechanical breakdown for towing expenses incurred from a towing company, if required due to a covered mechanical breakdown.

[¶]When repairs are required, return your vehicle to the selling dealer, if possible. If you cannot return your vehicle to the selling dealer, you must call 1-866-943-1329 during normal working hours. Prior authorization is required prior to having the vehicle repaired.

[§]The contract is transferable to another owner, but not to another vehicle. Additionally, the contract may not be transferred to any entity in the business of selling or leasing motor vehicles.

[‡]To make a claim under this contract you must provide teardown authorization when requested. We are not obligated to reimburse you for teardown costs if the repairs are not covered under the contract.

Administered by Fidelity Warranty Services, Inc.
P.O. Box 8567, Deerfield Beach, FL 33443
Florida License #60026

"Volvo" and the "Volvo Increased Protection" logo are registered trademarks of Volvo Car Corporation. All imagery is the property of Volvo Car Corporation.

© Copyright 2025. Jim Moran & Associates, Inc. All rights reserved.
CS12170 03/2025



V O L V O
INCREASED PROTECTION